

Complementary
Paratransit
Service

The Complementary Paratransit Program is a curb-to-curb service (unless door-to-door service is requested) for riders with a qualifying disability, including the use of a wheelchair lift. The Americans with Disabilities Act (ADA) requires public transit agencies to provide accessible bus service to persons with disabilities.

CamTran's Complementary Paratransit Program provides a bus with a wheelchair lift that takes you where you want to go, within a specified area and operates during the same days and hours as our fixed route service.

If you think you may be eligible for our

If you think you may be eligible for our Complementary Paratransit Program, you must complete an application and be approved. You can obtain an application by calling, writing or visiting the CamTran (Urban) or CamTran+ (Rural) Administrative offices.

This service is provided only if you have a disability that prevents you from using a Fixed Route bus.

Prior day reservations should be scheduled by 2:00pm the prior day or as far as 2 weeks prior to travel.

Same day service and trips scheduled after the prior day reservation time are based on availability and are not guaranteed.





CamTran+ operates Fixed Route, ADA, Persons with Disabilities, Park & Ride and Reserve-A-Ride programs in Northern Cambria County. Fixed routes provide service to Patton, Northern Cambria, St. Benedict, Hastings, Carrolltown, Ebensburg, Cresson and Johnstown.

Bus service is also available to Altoona through both the fixed route and Reserve-A-Ride Program.

Call us today to learn more.



www.camtranbus.com CamTran+: 1-800-252-3889



# Complementary Paratransit Program





Safe, Easy and Affordable!

# Program Information

How to use our Complementary Paratransit Program

www.camtranbus.com (814) 535-5526-Urban 1-800-252-3889-Rural

## Application Process

After we receive your application and verification from your physician, we will have twenty-one (21) days to determine if you are eligible for our Complementary Paratransit Program. All information must be received within sixty (60) days of the date of your application. Otherwise, your application will be disregarded and you will have to reapply. You will be notified by mail of the determination. If you are determined to be eligible, you will receive an ADA Complementary Paratransit eligibility card, along with specific information on how to use the Complementary Paratransit Program.

Your application will be reviewed by qualified rehabilitation professionals. These professionals are trained to determine if your disability qualifies you for the Complementary Paratransit Program. These professionals will make an eligibility recommendation to the Cambria County Transit Authority, with the Authority making the final recommendation.

Your application for the paratransit eligibility may be processed more quickly if you can submit any medical diagnosis or other documentation to support your contention that you are functionally disabled. You may be contacted for additional information to verify your disabling condition.

All information will be kept strictly confidential.

## Voter Registration

New state regulations require that when an ADA Paratransit application is mailed out, it must be accompanied by voter registration information.

If you would like to register to vote you can complete the form that will accompany your application. If you are not interested in registering to vote, you can complete the declination form. If you need assistance with any voter registration information, or the paratransit application, we encourage you to call us.



### Cost

The Complementary Paratransit
Program is not free, even to those who
have free or reduced fare cards.
Reasonable fares will be charged. If
you have any questions regarding cost
or fares we encourage you to call us.

## Helpful Information

If you are eligible, you will receive a
Complementary Paratransit Card. You can
call the number on the card to make a
reservation for the Complementary
Paratransit Program. Reservations can
be made for the following day or up to 14
days in advance by calling during office hours
Monday through Friday from 7 A.M.-5:00
P.M. or by leaving a message during nights
and weekends via our answering service.

Cancellations must be received at least one hour before your scheduled trip.

Failure to comply with this will result in a no show and may result in possible suspension of service.

Enlarged print and recorded schedules are available upon request for those with special needs.

## **Contact Information**

#### CamTran+ (Rural Office)

1226 North Center Street Ebensburg, PA 15931 1-800-252-3889

#### **CamTran Urban Office**

502 Maple Avenue Johnstown, PA 15901 (814) 535-5526

www.camtranbus.com

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