



**About  
Complementary  
Paratransit  
Service**

The Complementary Paratransit Program is a curb-to-curb service (unless door-to-door service is requested) for riders with a qualifying disability, including the use of a wheelchair lift.

The Americans with Disabilities Act (ADA) requires public transit agencies to provide accessible bus service to persons with disabilities.

CamTran's Complementary Paratransit Program provides a bus with a wheelchair lift that takes you where you want to go, within a specified area and operates during the same days and hours as our fixed route service.

If you think you may be eligible for our Complementary Paratransit Program, you must complete an application and be approved. You can obtain an application by calling, writing or visiting the CamTran (Urban) or CamTran+ (Rural) Administrative offices.

This service is provided only if you have a disability that prevents you from using a Fixed Route bus.

Prior day reservations should be scheduled by 2:00pm the prior day or as far as 2 weeks prior to travel.

Same day service and trips scheduled after the prior day reservation time are based on availability and are not guaranteed.

The Cambria County Transit Authority is committed to providing nondiscriminatory transportation services to all of its customers and potential customers. CamTran prohibits discrimination in all of its programs and services on the basis of a disability. If you feel you have been discriminated against and would like to file a complaint, you may do so by downloading and completing the ADA Complaint Form. You can also call our office at 1-800-252-3889 to request an ADA Complaint Form.

Anyone may submit a request to CamTran for an ADA reasonable modification/accommodation by downloading and completing a Reasonable Modification/ Accommodation Request Form.

You can also call our office at 1-800-252-3889 to request an ADA Reasonable Modification/ Accommodation Request Form. We urge anyone with ADA related questions or inquiries to call 1-800-252-3889 or TDD 1-800-601-8466.

ADA Complimentary Paratransit Service is available for customers who have an origin and destination within 3/4 of a mile of a fixed route but cannot access and/or utilize the fixed route bus due to their disability.

**www.camtranbus.com**  
**CamTran+: 1-800-252-3889**

**Complementary Paratransit  
Program**



**Safe, Easy  
and  
Affordable!**

**Program  
Information**

**How to use our  
Complementary Paratransit  
Program**

**www.camtranbus.com**  
**(814) 535-5526-Urban**  
**1-800-252-3889-Rural**

# Application Process

After we receive your application and verification from your physician, we will have twenty-one (21) days to determine if you are eligible for our Complementary Paratransit Program. All information must be received within sixty (60) days of the date of your application. Otherwise, your application will be disregarded and you will have to reapply. You will be notified by mail of the determination. If you are determined to be eligible, you will receive an ADA Complementary Paratransit eligibility card, along with specific information on how to use the Complementary Paratransit Program.

Your application will be reviewed by qualified rehabilitation professionals. These professionals are trained to determine if your disability qualifies you for the Complementary Paratransit Program. These professionals will make an eligibility recommendation to the Cambria County Transit Authority, with the Authority making the final recommendation.

Your application for the paratransit eligibility may be processed more quickly if you can submit any medical diagnosis or other documentation to support your contention that you are functionally disabled. You may be contacted for additional information to verify your disabling condition. All information will be kept strictly confidential.

# Voter Registration

New state regulations require that when an ADA Paratransit application is mailed out, it must be accompanied by voter registration information.

If you would like to register to vote you can complete the form that will accompany your application. If you are not interested in registering to vote, you can complete the declination form. If you need assistance with any voter registration information, or the paratransit application, we encourage you to call us.



# Cost

The Complementary Paratransit Program is not free, even to those who have free or reduced fare cards. Reasonable fares will be charged. If you have any questions regarding cost or fares we encourage you to call us.

# Helpful Information

If you are eligible, you will receive a Complementary Paratransit Card. You can call the number on the card to make a reservation for the Complementary Paratransit Program. Reservations can be made for the following day or up to 14 days in advance by calling during office hours Monday through Friday from 7 A.M.-5:00 P.M. or by leaving a message during nights and weekends via our answering service.

Cancellations must be received at least one hour before your scheduled trip. Failure to comply with this will result in a no show and may result in possible suspension of service.

Enlarged print and recorded schedules are available upon request for those with special needs.

# Contact Information

**CamTran+ (Rural Office)**  
1226 North Center Street  
Ebensburg, PA 15931  
1-800-252-3889

**CamTran Urban Office**  
502 Maple Avenue  
Johnstown, PA 15901  
(814) 535-5526

[www.camtranbus.com](http://www.camtranbus.com)

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